

Quickest way to transfer email leads into your ACT! database

Quick Start Guide

Takes only a few minutes to read...



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Welcome to eMail-Lead Grabber Business 2020!

Thank you for choosing eMail-Lead Grabber Business. To help you get started quickly we have included this starter's guide. It takes only a few minutes to read this guide and start using the product.

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Now, let us get started.

About eMail-Lead Grabber Business

eMail-Lead Grabber Business captures contact information and other details present in e-mail, web pages, word documents, text files and transfers them into ACT! database. A single click transfers all the contact details intelligently into your database.

System Requirements

- Pentium IV or higher, 1 GB RAM or higher
- 2 GB free hard disk space to run the program
- Operating Systems:
 - Microsoft® Windows 10 Professional & Enterprise (32 bit and 64 bit)
 - Microsoft® Windows 8.1 Professional & Enterprise (32 bit and 64 bit)
 - Microsoft® Windows 7 Professional Edition (32 bit and 64 bit)
 - Microsoft® Windows Vista® Enterprise Edition (32 bit and 64 bit)

Administrator rights in Windows 10 / Windows 8.1 / Windows 7 / Windows Vista

Source E-mail Software Supported

- ◆ Microsoft Outlook 2019/2016/2013/2010/2007/2003
- Other Source Applications Supported: Clipboard, Selected Text, Windows Explorer files (TXT, RTF, HTM/HTML)

ACT! Versions Supported

- ◆ ACT! 2020/2019/2018/2017/2016/2015/2014/2013/2012/2011 (Works with Professional, Premier & Ultimate Desktop Versions only. Starter Edition and Cloud Editions are not supported)

Installing the Software

The following section describes how to install your new eMail-Lead Grabber Business:

- ◆ Visit <http://www.egrabber.com/emailleadgrabberbusiness/trial.html> to download the installation file.
- ◆ Run the program from the folder where you have stored the installation files.
- ◆ The installation wizard provides step-by-step procedures to install the software. During Installation, select the “Destination Application” to install. To select ACT!, select the checkbox next to ACT! .

The default Installation path is C:\Program Files\eGrabber\eMail-Lead Grabber Business. When you finish the wizard, you have successfully installed the software.

Registering the Software

If you have purchased eMail-Lead Grabber, enter your registration key in **eGrabber Product Registration** dialog box and click **Register Now** button.

If you have downloaded a free trial version of eMail-Lead Grabber, you can:

- ◆ Use the full featured trial version without registering for THREE days.
- ◆ Register your free trial using the license key e-mailed to you and extend your trial period for another TEN days.

Extend Trial Version: We also provide a Trial Extension Key so you can use eMail-Lead Grabber for a few more days before you make a decision to buy it. You can extend the evaluation period only once. Contact eGrabber at sales@egrabber.com or call 1-866-299-7314 for the Trial Extension key. **Buy Product:** Click [here](#) to buy the product.

Using eMail-Lead Grabber Business

The eMail-Lead Grabber follows a 3-step setup process.

- ◆ [Step 1: Setup Email Account](#)
- ◆ [Step 2: Create a Template](#)
- ◆ [Step 3: Setup Filters](#)

After launching eMail-Lead Grabber, cancel the Quick Setup Wizard.

Step 1: Setup Email Account

The two most common email accounts used with eMail-Lead Grabber are Outlook and POP3. Though it is recommended to use Outlook because of its better organization, you can also use POP3 if that email account is dedicated to lead emails from third party websites.

Setup Outlook

- Click **Accounts** on the eMail-Lead Grabber toolbar.

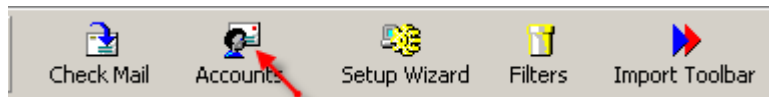


Figure 1: eMail-Lead Grabber Toolbar

- Click **Add > Microsoft Outlook 2019/2016/2013/2010/2007/2003** to add an Outlook email account

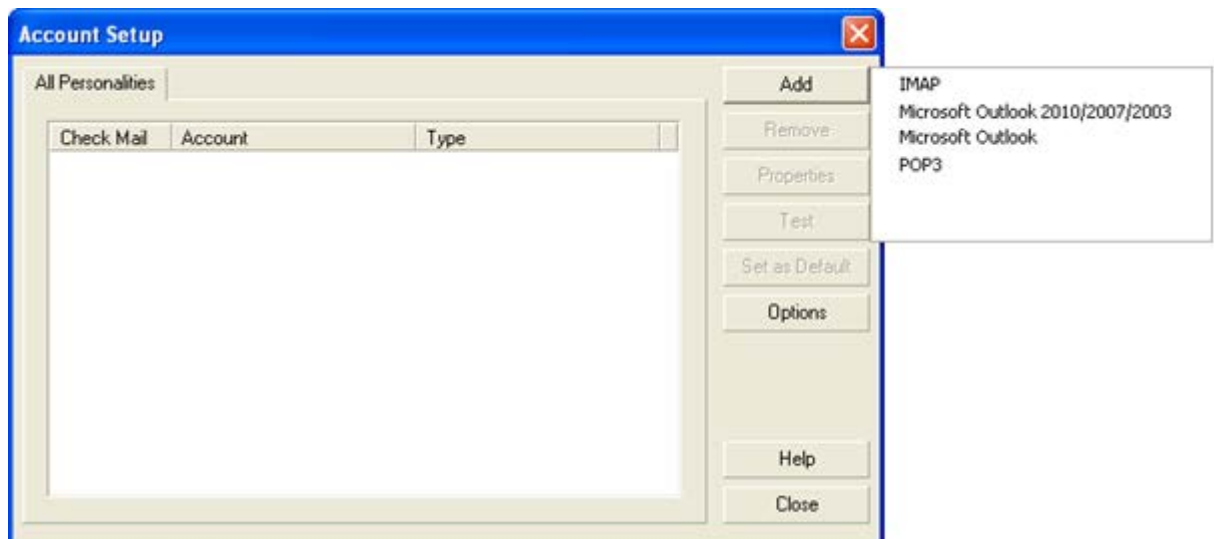


Figure 2: Account Setup

- Enter your account details and select the Polling and processed mailbox. The polling mailbox is the mailbox in Outlook that contains all your leads. It is recommended that if you do not have a separate mailbox for leads, then you create one. You can use the Outlook filters to filter the leads or simply drag all your leads into the newly created mailbox. The processed mailbox is an empty mailbox to save all the processed email.

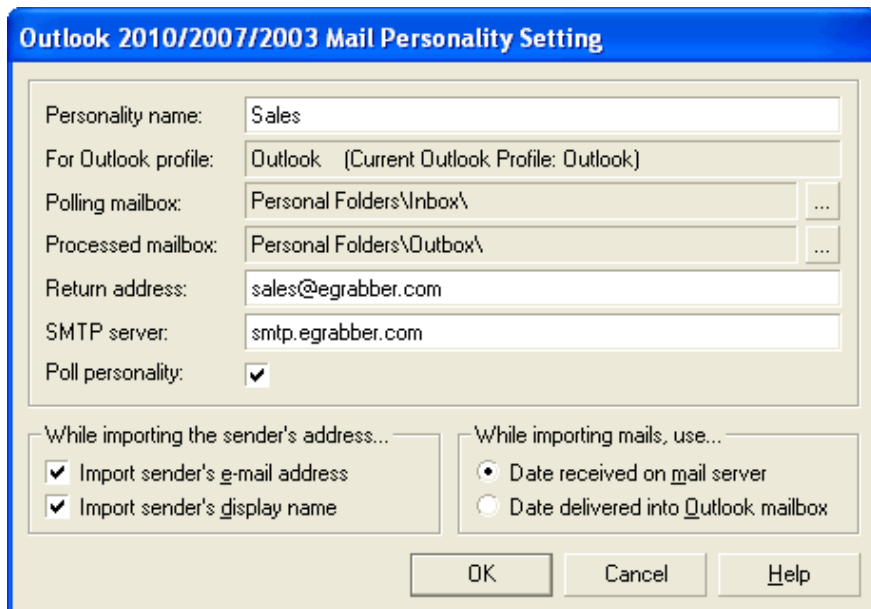


Figure 3: Personality Settings for Outlook

- Click **OK** to save the settings.

Setup POP3

- Click **Accounts** on the eMail-Lead Grabber toolbar.
- Click **Add > POP3** to add a POP3 email account
- Enter your account details
- Click **OK** to save the settings

Step 2: Create a Template

1) Create Template in Advanced Mode:

- Right Click on the Web form Email, Point to **Create template** and click **Advanced Mode** to launch the template maker.

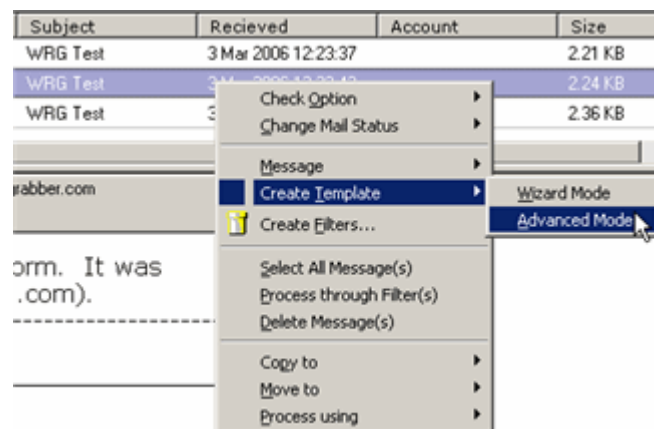


Figure 4: Create Template

2) Create New Template:

- In the **TemplateMaker** window, click **File> New** to create a new template.
- In the **Template Type** list, select **Email Extract**.
- In the **Select Contact Manager** list, select the appropriate ACT! Version.

- Click **OK**.

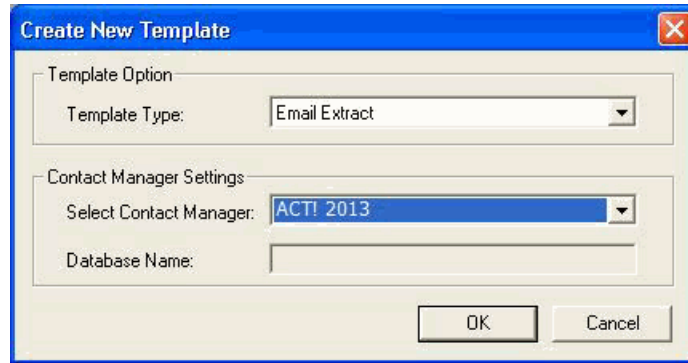


Figure 5: Create Template for ACT!

- 3) Enter your User Name and password.
- 4) Click **Login**. When successfully logged in click **OK**.

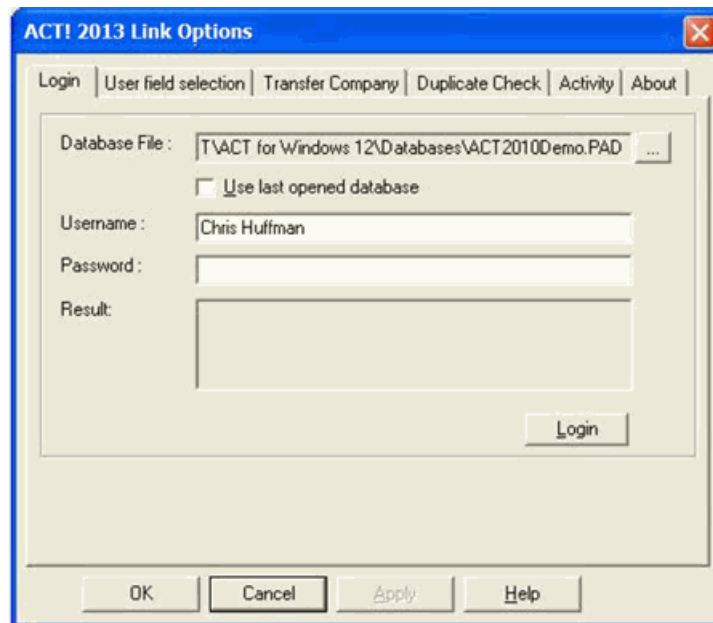


Figure 6: ACT! Login

- 5) Select User Fields
 - ◆ In the **Link Options** Window that appears, click **User Field Selection** tab
 - ◆ Select the Fields to which you want to transfer the information. If the fields are not displayed, click **Refresh** to view the fields.

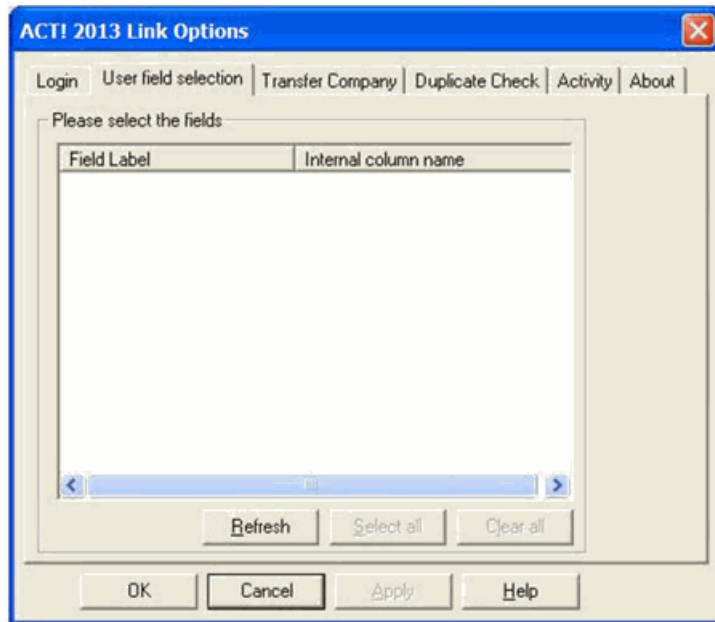


Figure 7: Select User Fields

6) Duplicate Check Setup:

- In the **Duplicate check** tab, select the Fields to check for duplicates.
- Select the **Mode** or action to perform when a duplicate is found.
- Click **OK**.

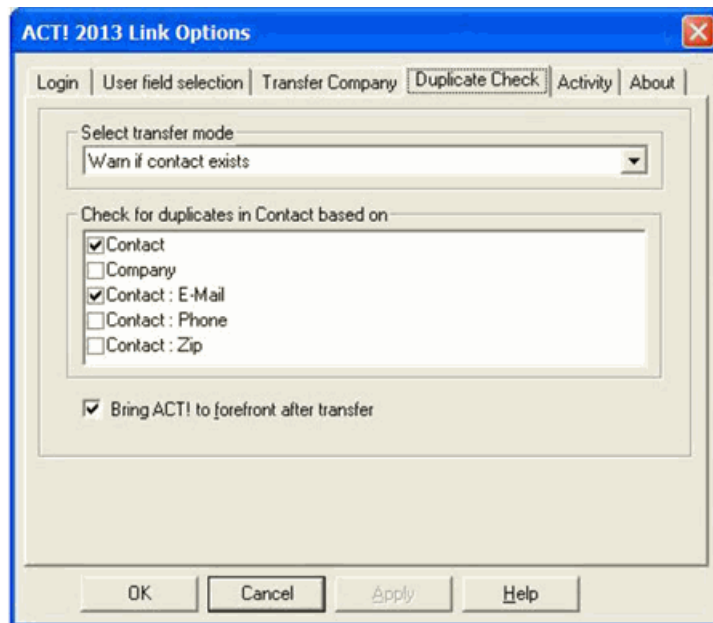


Figure 8: Setup Duplicate Check

- 7) To set Predefined values, click **Process > Set Predefined values**.

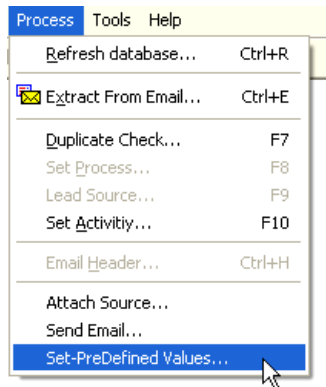


Figure 9: Select to set predefined Values

- 8) In the Set Predefined values window, select the field to which you want to specify a predefined value by clicking the “...” button and enter the Predefined value on the right.

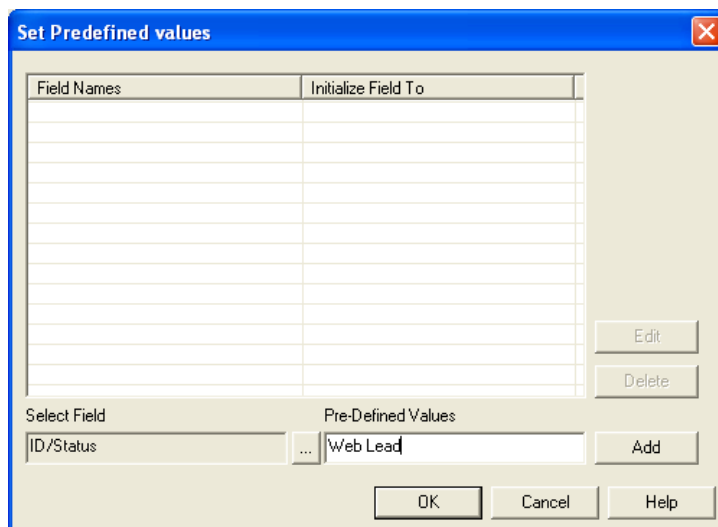



Figure 10: Setup Predefined Values

- 9) Mapping the fields:

Highlight the tag (in this case “first:”) and mark it as an anchor by clicking on the  icon.

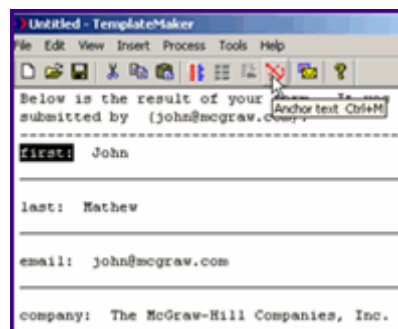


Figure 11: Map Fields

10) Mapping the Values:

Select the Tag Value (in this case “John”) then click on the Insert Field button and select the appropriate field in ACT!.

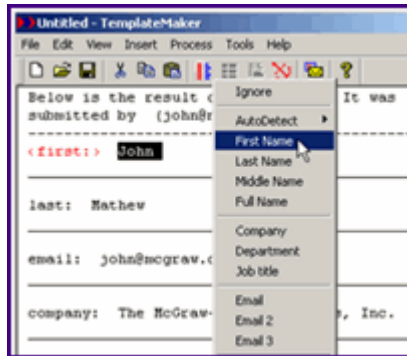


Figure 12: Map Values

- 11) Repeat Steps 9 and 10 until all your tags and values have been mapped to their respective fields in the ACT! Database.
- 12) Click **File > Save** to save the template. The template is now listed in the Form Processing Center.

Step 3: Setup Filters

- 1) Click **Filters** on the eMail-Lead Grabber toolbar
- 2) Click **New** on the bottom left and type a name for the filter.

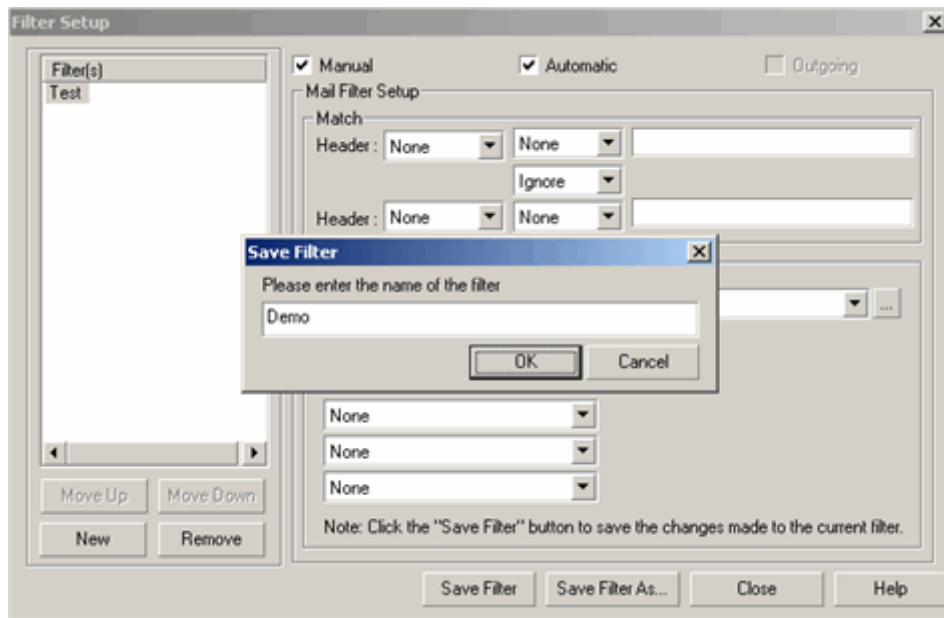


Figure 13: Create Filters

- 3) Setup filters to work in both **Manual** and **Automatic** modes by selecting both the options
- 4) Select the matching condition for the email to be filtered, just as you would in an email filter. The example below filters all the emails that have the text “ELG” in the Subject line. You can also setup a second condition by repeating the above steps. If you do not have a second condition, select **Ignore**.

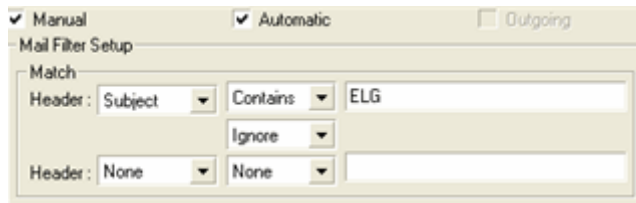


Figure 14: Filter - setup criteria

- 5) Next, select the action to be performed when the emails satisfy the condition set above. For example, to process the email with the test template setup in Step 2, select **Transfer To**.

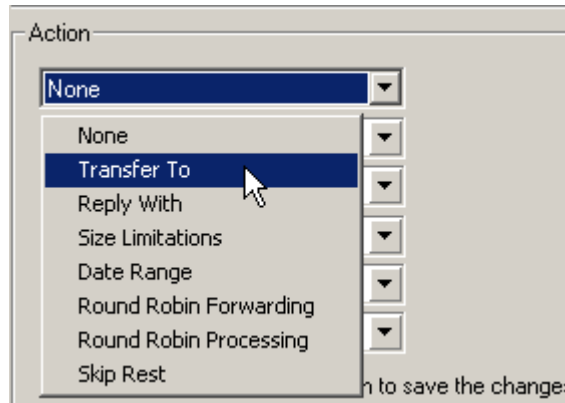




Figure 15: Filter - Setup Action

- 6) In the pop-up window that appears, select the template to which you want to process the emails. Click **Add**.
- 7) Save the Filter and Close the window.

Process through Filters

Select the messages to be processed in the **Messages** window. To select all the messages, press **Ctrl+A**. Right click and select **Process through Filters**

- The  **Task Status** tab in the Status report at the bottom displays the percentage of progress that takes place during the transfer process.
- Click on the  **Process Status** tab and the last column says "Transfer Successful" if the form e-mail is successfully transferred to your database. The selected form e-mail is processed by the Sample Template and transferred to create new Contacts in ACT!™ database.

If your database is open, then the transferred contact is displayed in front of the window.

Transfer Form E-mail from your e-mail client

- ◆ Refresh the Sample Template
- ◆ Click **Import Toolbar** on the eMail-Lead Grabber toolbar

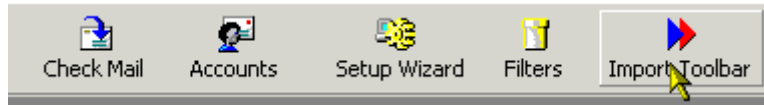


Figure 16: Select Import Toolbar

Select the e-mail from the Inbox of your e-mail client

- ◆ Select your e-mail program from the **Source** list of the Import Toolbar
- ◆ Select the Sample Template from the **Destination** list of the toolbar
- ◆ Click **GO**

The selected e-mail is processed creating new contacts in your database.

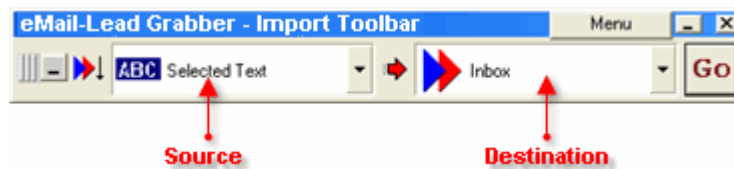



Figure 17: Import Toolbar

 **Note:** You can transfer from popular e-mail clients like Outlook. You can transfer from AOL and others by selecting the source as "Selected Text ". You can also transfer documents stored in folders by selecting the source as " Windows Explorer".

For Step-by-Step instructions on how to use the product refer to Online Help or download the user guides from <http://www.egrabber.com/emailleadgrabberbusiness/support.html>.

Technical Support

Telephone: (408) 872-3103 Weekdays 8:30 AM - 4:30 PM Pacific Time

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E-mail: support@egrabber.com

Web: <http://www.egrabber.com/emailleadgrabberbusiness/>

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